



## Our beneficiary fund

"Children are the world's most valuable resource  
and its best hope for the future". – John Fitzgerald Kennedy



People who  
**care**  
every day

Alexander Forbes Beneficiary Fund (the fund) is a business unit of the parent company Alexander Forbes Financial Services (Pty) Ltd – a leading international provider of financial and risk services.

**The fund:**

- > has been managing beneficiary fund benefits since 2009
- > manages billions in assets for thousands of beneficiaries



The purpose of a beneficiary fund is to manage the assets of both minor and major beneficiaries (who can't manage their funds) when a member of a pension, provident and risk-only fund dies.

Beneficiaries are the dependants or nominees of deceased employees or retirement fund members who are entitled to death benefits.

**The beneficiary can either be:**

Under the  
age of 18

**Minor  
beneficiary**

Over the  
age of 18

**Major  
beneficiary**



The following benefits can be paid into a beneficiary fund:

- **Approved retirement fund benefits:** death benefits from retirement funds in terms of section 37C of the Pension Funds Act. Death benefits are payments made from a retirement fund policy or employment-related insurance policy to a deceased employee's beneficiaries.
- **Unapproved benefits:** for example, employment-related group life insurance policies.



When trustees of a retirement fund conduct their investigation into how the deceased member's benefits should be distributed, they can decide to have the benefits paid to a beneficiary fund instead of paying the lump-sum benefit to the guardian or caregiver. The beneficiary fund will then pay a monthly instalment to the guardian or caregiver of the major or minor beneficiary.

## Why choose the fund?

### With our beneficiary fund, you'll get:

- cost-effective, efficient and practical solutions for distributing death benefits to beneficiaries
- a professional board of trustees who run the fund according to the rules and in the beneficiaries' best interests
- no fee differentiation
- economies of scale - lower costs because of our size
- an individually managed sub-account
- a Regulation 28 compliant lifestage model for the investment of funds
- regular communication
- Benefits for Beneficiaries: a digital shopping mall for valuable savings and discounts on everyday products

# What we have to offer

## Counselling guardians and beneficiaries on social and financial issues

Our highly qualified and experienced team has an in-depth knowledge of how beneficiary funds work, the legal environment and client issues. We have a good understanding of different cultures and traditions which helps in meeting our beneficiaries' needs. Each member of our dedicated team is allocated a portfolio of clients for which they are personally accountable.



## Effective communication

Our team members speak all of the official South African languages, which allows us to communicate effectively.

### Communication with beneficiaries and members includes...

- Beneficiary certificates
- Beneficiary booklets with guidelines on how to apply for financial assistance
- Financial statements
- Investment reports
- SMS or confirmation letters to confirm ad hoc payments
- Verifying personal information regularly and maintaining contact with clients

### Communication with retirement funds and employers includes...

- Annual and ad hoc reports
- Investment reports
- Regular technical and legal updates
- Informative presentations on retirement topics

# Alexforbes Rewards

We have partnered with Randgo, a digital shopping mall, to offer guardians and beneficiaries valuable savings and discounts on everyday products and services. The benefit partners and discounts are updated every month for a truly dynamic and exciting online shopping experience.

## Here's what you can get:

### Supermarket coupons



The coupon solution features rand value discounts from leading supermarket chain stores: Shoprite, Checkers, Checkers Hyper, and Pick n Pay

### Travel deals



Access to special deals on accommodation and holiday packages, no matter what the season.

### Discounted airtime



Benefits for Beneficiaries ensures beneficiaries stay connected with convenient access to airtime at discounted rates.

### Wellness coupons



The wellness coupons offer the perfect balance of products and services to create a truly customised well-being solution.



#### Smart shopping tip #1:

These benefits are also available on your cellphone using USSD. There's a much wider range of benefits available on the online platform. Beneficiaries and guardians stand a chance of winning prizes for downloading vouchers!



#### Smart shopping tip #2:

We will need your ID or passport number as well as your email address or cellphone numbers to register you for the online shopping adventure.

**We take data protection seriously**

We comply with legislation that protects data and personal information like the Protection of Personal Information Act.



# Our beneficiary fund goes the extra mile



## We're never out of reach

In addition to our head office in Johannesburg, we have a large network of branches throughout southern Africa which helps beneficiaries to maintain contact.



## No benefit is too small

We manage small benefits proactively to reduce the impact of fees on beneficiaries' benefits.



## Good governance

We continually review the measures we have in place to ensure that benefits are managed efficiently and cost-effectively.

## Carefully investing for each beneficiary's financial well-being

The trustees have chosen appropriate investments to make sure that the money invested for beneficiaries grows steadily and enough cash is made available for payments.

## Each beneficiary's benefit is invested according to the:



funds allocated to each beneficiary



duration of the account



age of the beneficiary



financial needs of the beneficiary

**Note: The latest investment report is available on request.**

# The structure of the beneficiary fund

## The team of people managing the fund:

Alexander Forbes Beneficiary Fund (FSCA registration number 37906/R)

Professional board of trustees

Consultant

Administrator

Investment consultant

Investment manager

Sub-account for each beneficiary



## Need more information?

For cost-effective and efficient beneficiary fund services that provide much more than just administrative support, give us a call on **011 269 0180** or **011 269 0380** or email **[beneficiaryservices@alexforbes.com](mailto:beneficiaryservices@alexforbes.com)**.

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